

**INDIAN INSTITUTE OF PUBLIC ADMINISTRATION
Karnataka Regional Branch, Bengaluru**

Report of Training Programme for Karnataka Administrative Service officers

The **Karnataka Regional Branch** of IIPA (IIPA-KRB) organized a day-long Training Programme for Taluk Nodal Officers (TNOs) of the **Karnataka Administrative Service** on '**Resolving Public Grievances and Increasing District Gross Domestic Product**' on 25 April 2025 at the IAS Officers Association Building, Bengaluru. **Dr. Shalini Rajneesh, IAS, Chief Secretary of Karnataka** inaugurated the programme. She emphasised the priority to be given to redressal of public grievances especially relating to loans, housing, pensions, land survey, personnel issues etc. She asked the TNOs to visit the taluks regularly and actively participate in the monthly Abhiyanas on different issues. Introductory Remarks were made by **Shri S. Ramanathan**, Chairman Emeritus of the Branch. He said villages and taluks were the fundamental units of administration. He urged the participants to resolve public grievances within 15 days at the most. **Shri T.M. Vijay Bhaskar, IAS (Retd.)**, former Chief Secretary of Karnataka and Chairperson of IIPA-KRB presided over the inaugural programme. He said that the subject of the training was suggested by the Chief Secretary and that the sessions were carefully selected after deliberations. A mix of administrators and academicians had been selected to be resource persons. **Smt. Thulasi Maddineni, IAS**, Secretary, Department of Personnel and Administrative Reforms (Administrative Reforms), Govt of Karnataka (GoK) gave concluding remarks and proposed a vote of thanks.

The following Resource Persons delivered lectures on the themes indicated:

- 1. Resolving Public Grievances, Janaspadana and Integrated Public Grievance Redressal System (IPGRS):**
Smt. Rashmi, IAS, Project Director, IPGRS, Govt. of Karnataka;
- 2. E-Procurement:**
Smt. Suma, Project Director, E-Procurement, Govt. of Karnataka;
- 3. Role of Administrators in Industrial and Service Sector Promotion at Taluk Level:**
Shri Shivakumar, Additional Director, Commissionerate for Industrial Development, Govt. of Karnataka;
- 4. Role of Administrators in Promoting Skill Development and Increasing Gross Enrolment Ratio in Secondary and Higher Education at Taluk Level:**
Prof. Dr. Pushkarni Panchamukhi, Associate Dean, School of Economics & Public Policy, R. V. University, Bengaluru.
- 5. Role of Administrators in Increasing Women's Participation in the Labour Force at Taluk Level :**
Dr. Chaya Degaonkar, Advisor, Public Finance, 5th State Finance Commission, Karnataka.

Smt Thulasi Maddineni spoke in the last session and exhorted the participants to follow the guidance given by the Chief Secretary and by DPAR AR in visiting schools, health centres, Anganwadi centres and hostels. She pointed out that some TNOs had either not logged in on the

TNOs portal or had not submitted reports on it. She urged them to login and submit reports on the portal.

The programme was well received by the participants with most of them giving feedback that it was very relevant.

Photo - Dr. Shalini Rajneesh delivering the Inaugural Address. R to L - Shri T.M. Vijay Bhaskar, Shri S. Ramanathan, extreme left- Smt. Thulasi Maddineni.

